

Rates Information

Western Downs Regional Council collects rates to provide services, infrastructure, events, and activities to the community.

General rates are calculated based on land valuations and rating categories. Other charges may also appear on your Rates Notice including levies and utility charges.

Every property within the Western Downs region is placed into a rating category for the purpose of calculating general rates. Council has determined these rating categories based on the different types of land use

The Queensland Department of Resources issues the land valuation for each property and this is used to calculate the general rates.

How are my rates calculated?

The value and rating category of each property are used as the basis for calculating what each property owner pays. Each rating category has a different rate in the dollar applied to the property value to calculate the **general rate.**



Within each rating category a minimum general rate is applied to ensure that all owners contribute a minimum amount towards the costs of delivering infrastructure and services. Council's rating categories and the associated rate in the dollar are detailed in the Revenue Statement that is adopted by Council annually.

Concessions and Discounts*

Council offers a 5% discount on current rates and charges if all current rates and charges (including rates arrears) are paid in full by the due date printed on your Rates Notice*.

Eligible pensioners may also be entitled to receive concessions on certain rates and charges.

*Excludes special charges and the State Emergency Management Levy

How to Pay

Your Rates Notice includes information about how you can pay your rates.

If you are experiencing financial difficulty, please contact Council to arrange a payment plan.

Did you know you can set up weekly or fortnightly deductions for your rates, water, and gas notices? This allows you to make regular payments towards your bill if you prefer to manage your household finances this way.

You can find out more by contacting Council on $1300 \ COUNCIL$ (268 624) or scan the QR code below.

